

Dear Ms Lujan grisham,

Booking reference: **WKOQRP**

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

If your itinerary includes an American Airlines flight, we recommend you contact us to pre-assign seats.

If the payment cardholder is travelling, you must bring the card used to pay for this booking to the airport with you, for verification, before you can travel.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

[More information](#)

We also recommend the following services to help you get the most out of your journey:



Add Advance Passenger Information (API)

Please enter your passport and contact details now, which are required by government authorities, before you can fly.



Pay to choose your seat in advance

Use our seat map to find, reserve and pay for your seat in advance.



Visitors to the USA

You must have a valid visa or ESTA to travel to the USA or Puerto Rico, so make sure you have the correct travel documents.



Book great value car rental

Get out and see more with our competitive car rental rates, including taxes and fees. Collect Avios towards reward flights and more, with our partner Avis.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

Manage my booking

Essential information to enter England from overseas

Everyone entering England from overseas (including UK nationals and residents) must provide [proof of a negative COVID-19 test](#) taken within 3 days of departure to England.

You also need to complete [a passenger locator form](#) up to 48 hours before arrival.

Further rules depend on where you've been in the 10 days before you leave.

Check the status of your departure country on [the government's red, amber and green list](#) and follow all requirements. Failure to comply is a criminal offence and enforceable with fines.

Your Itinerary

BA4420

American Airlines | Economy | Confirmed

30 Oct 2021

10:50

Albuquerque International (NM)

30 Oct 2021

13:40

Dallas Ft Worth (TX) (Dallas)

BA1505

American Airlines | Premium Economy | Confirmed

30 Oct 2021

16:10

Dallas Ft Worth (TX) (Dallas)

31 Oct 2021

06:20

Heathrow (London)
Terminal 3

BA2512

British Airways | Club Europe | Confirmed

31 Oct 2021

10:05

31 Oct 2021

11:40

Gatwick (London) Terminal N	Glasgow Terminal M
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BA1475

British Airways | Euro Traveller | Confirmed

8 Nov 2021

06:15

Glasgow

Terminal M

8 Nov 2021

07:45

Heathrow (London)

Terminal 5

BA1590

American Airlines | Premium Economy | Confirmed

8 Nov 2021

09:55

Heathrow (London)

Terminal 3

8 Nov 2021

14:15

Dallas Ft Worth (TX) (Dallas)

Terminal D

BA6641

American Airlines | Economy | Confirmed

8 Nov 2021

16:45

Dallas Ft Worth (TX) (Dallas)

8 Nov 2021

17:43

Albuquerque International (NM)

Passenger

MS MICHELLE LUJANGRISHAM

For flights operated by another carrier, flat beds may not be available in business class. Please check the operating carrier website for details.

Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights

Hand baggage

Checked baggage

Albuquerque to Dallas**	View your American Airline allowance	2 bags at 23kg (51lbs)
Dallas to London**	View your American Airline allowance	2 bags at 23kg (51lbs)
London to Glasgow	1 handbag/laptop bag, plus 1 additional cabin bag	2 bags at 32kg (70lbs)
Glasgow to London	1 handbag/laptop bag, plus 1 additional cabin bag	2 bags at 23kg (51lbs)
London to Dallas**	View your American Airline allowance	2 bags at 23kg (51lbs)
Dallas to Albuquerque**	View your American Airline allowance	2 bags at 23kg (51lbs)
	British Airways hand baggage sizes and weight limitations	British Airways checked baggage sizes and weight limitations

British Airways has [restrictions on what you may pack](#).

**Following Airlines may have different hand and checked baggage restrictions

- [American Airlines](#)

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

Extra baggage charges for flight BA4420 and BA1505 and BA2512

Albuquerque International (NM) to Dallas Ft Worth (TX) (Dallas)

30 Oct 2021 10:50

Dallas Ft Worth (TX) (Dallas) to Heathrow (London)

30 Oct 2021 16:10

Gatwick (London) to Glasgow

31 Oct 2021 10:05

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

Extra baggage charges for flight BA1475 and BA1590 and BA6641

Glasgow to Heathrow (London)

8 Nov 2021 06:15

Heathrow (London) to Dallas Ft Worth (TX) (Dallas)

8 Nov 2021 09:55

Dallas Ft Worth (TX) (Dallas) to Albuquerque International (NM)

8 Nov 2021 16:45

Extra baggage	Airport Price	Pre-airport price*
1st item of luggage (max 23kg)	USD 200.00	-
2nd item of luggage (max 23kg)	USD 200.00	-
Any additional items of luggage (max 23kg)	USD 200.00	-
Over weight baggage		
Each item of baggage	USD 100	-

[Pay for extra bags using Manage My Booking](#)

*Pre-airport price means online or by booking through the British Airways contact centre.



Very important information

If you do not check your bags through to your final destination you may incur additional charges

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Your key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

If you book additional travel services for your trip or holiday via this link, or if, after selecting and paying for one travel service, you book additional travel services for your trip or holiday via British Airways Holidays Ltd. or Avios Group Ltd., you will NOT benefit from rights applying to packages under the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, British Airways will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider.

However, if you book additional travel services via this link, not later than 24 hours after receiving the confirmation of the booking from British Airways, those travel services will become part of a linked travel arrangement. In that case British Airways has, as required by the Regulations, protection in place to refund your payments to British Airways for services not fully performed because of British Airways' insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

View [Package Travel and Linked Travel Arrangements Regulations 2018](#) for more information on your key rights.

Your seats

Total for seat selection: USD 39.00

Payment Information

Ticket Number(s)	125-2125146756-57 (MS MICHELLE LUJANGRISHAM)
Card Type	MasterCard Debit
Card Holder	MS MICHELLE LUJAN GRISHAM
Card Number	***** SPI
Billing Address	1 MANSION DRIVE,SANTA FE,NEW MEXICO,87501
Payment Total	USD 1808.97
Payment Date	13 Oct 2021

Flight tickets issued by	British Airways, USA
IATA Number	33991134
Endorsements	Pax nonref/restrictions apply -bg:ba
Fare Details	USD 850.00
Fare breakdown	The price of your ticket includes a carrier imposed charge per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways). The price of your seat selection at USD 39.00 is included in the payment total.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on ba.com than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit:

<https://ba.com/servicefees>

Taxes/fees/charges	
Government, authority and airport charges	Per adult
Passenger Civil Aviation Security Service Fee - USA	USD 11.20
International Transportation Tax - USA	USD 19.10
International Transportation Tax - USA	USD 19.10
Animal & Plant Health User Fee (Aphis) - USA	USD 3.96
Immigration User Fee - USA	USD 7.00
Customs User Fee - USA	USD 6.11
Air Passenger Duty - United Kingdom	USD 245.30
Airport cost recovery - United Kingdom	USD 12.10

Passenger Service Charge - United Kingdom	USD 82.60
Passenger Facility Charge	USD 13.50
Total government, authority and airport charges* > More information	USD 419.97
British Airways fees and surcharges	Per adult
Carrier Imposed Charge	USD 500.00
Total British Airways fees and surcharges > More information	USD 500.00
Total taxes, fees and surcharges per person	USD 919.97

*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

**A refund of the carrier imposed charge may be made on unused flights in your itinerary if it is permitted by the fare rules and conditions applicable to your booking.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

British Airways Customer Services

British Airways may monitor email traffic data and also the content of emails, where permitted by law, for the purposes of security and staff training and in order to prevent or detect unauthorised use of the British Airways email system.

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How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

[Your questions](#)

Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

Passenger notices

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids



Poisons



Flammable
liquids



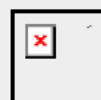
Explosives



Matches /
Lighters



Bleach



Incapacitating
sprays



Ignitable
gas
devices



Compressed
gas

or other articles or substances which present a danger during air transport.

[More information on dangerous articles in baggage is available here](#)
[More information on security prohibited items \(PDF, 29 kb, English only\)](#)

Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

[Conditions of Contract](#)
[British Airways General Conditions of Carriage](#)

Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

[Liability limitations](#)

Passenger service charge and carrier imposed charge

The price of your ticket includes a carrier imposed charge. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit:

[Overbooking policy](#)

Travel aware

We recommend that all British travellers check the Foreign and Commonwealth Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check www.gov.uk/travelaware where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.



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